

## **PRIVACY POLICY**

### **Child Online Protection Kenya App**

**Effective Date:** 1<sup>st</sup> February 2026

#### **1. Introduction**

The Child Online Protection Kenya App (“the App”) is committed to protecting the privacy and safety of its users, especially children and guardians. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the App.

By using this App, you agree to the terms of this Privacy Policy.

#### **2. Information We Collect**

We may collect the following types of information:

##### **a) Personal Information**

- Name (if provided)
- Phone number (for reporting or contact purposes)
- Email address (if applicable)

##### **b) Non-Personal Information**

- Device information (model, operating system)
- App usage data
- IP address

##### **c) Sensitive Information**

The App may allow users to report child protection concerns. Any information shared in reports is treated with strict confidentiality.

#### **3. How We Use Your Information**

We use the information collected to:

- Provide access to child protection resources and legal information
- Enable users to contact relevant authorities
- Respond to reports or inquiries
- Improve app functionality and user experience

- Ensure safety and prevent misuse of the platform

#### **4. Sharing of Information**

We do not sell or rent user data. However, we may share information:

- With relevant government agencies or child protection authorities when a report is made
- When required by law or legal process
- To protect the rights, safety, and wellbeing of children and users

#### **5. Data Security**

We implement appropriate security measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no digital platform is 100% secure.

#### **6. Children's Privacy**

This App is designed to support child protection and may be used by guardians, parents, and young persons. We do not knowingly collect excessive personal data from children without appropriate safeguards.

If you believe a child has provided personal information improperly, please contact us for removal.

#### **7. Third-Party Services**

The App may include links or integrations to third-party services such as:

- Phone calls to helplines
- External government or legal websites

We are not responsible for the privacy practices of these third-party services.

#### **8. Your Rights**

Users have the right to:

- Access their personal data
- Request correction or deletion of data
- Withdraw consent where applicable

Requests can be made through the contact details below.

## **9. Data Retention**

We retain information only for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

## **10. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted within the App and updated with a new effective date.

## **11. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us:

**Email:** [orinaadvocatesllp@gmail.com](mailto:orinaadvocatesllp@gmail.com)

**Phone:** +1 (617) 781-9054